Upgrading AWS, Centrack and Control Center

(Updated for upgrade to Impromptu 7.5: 10/04/2011)

1. FTP the Setup Files from the Server

The server must be upgraded before beginning client upgrades and installations.

- 1. From the Windows Task Bar, select **Start**
- 2. Select **Run...**
- 3. On the command line, type **ftp medsvr** then press Enter
- A DOS window will open and you will be prompted as follows. Type the responses as shown:

User (medsvr: (none)): oraadmin

Password required for oraadmin.

Password: **password** (where password = oraadmin password for your server)

5. You will see the following:

User oraadmin logged in.

ftp>

6. At the prompt, enter the following command:

ftp> cd c:\temp and press Enter

You will see the message: Local directory now c:\temp

7. At the prompt, enter the following command:

ftp> bin

You will see the message: "Type set to I".

8. At the prompt, enter the following commands:

For AWS

ftp> get /db/diskettes/aws/awssetup.exe

ftp> get /db/diskettes/examrx/examrxsetup.exe

For Centrack

ftp> get /db/diskettes/centrack/centracksetup.exe

ftp> get /db/diskettes/examct/examctsetup.exe

For Control Center

ftp> get /db/diskettes/cc/ccsetup.exe

ftp> get /db/diskettes/examssp/examsspsetup.exe

For New Installs or Paid Upgrades to Impromptu 7.5.0

ftp> get /db/diskettes/impromptu/impromptusetup.exe

Exit FTP as follows:

ftp> quit

The DOS window will close automatically.

2. Upgrading the AWS

- 1. From the Windows Task Bar, select **Start**
- 2. Select **Run...**
- 3. Using the **Browse** button, go to the **Temp** directory and choose:

c:\temp\awssetup.exe then click OK

The AWS setup program will now be executing.

- 4. Click on the **OK** button when requested to start the installation.
- 5. Select **Typical Installation** if you are installing on the C: drive, or select **Custom Installation** to install on the D: drive, then click on the **OK** button.
- 6. When asked, "What type of Oracle database will you connect to?" choose **Oracle via SQLnet** then click on the **OK** button.
- 7. If asked, choose to restart the computer.

Note: When running the AWS for the first time, a DOS window may appear minimized in the task bar. Close this window.

3. Upgrading Centrack

- 1. From the Windows Task Bar, select **Start**
- 2. Select Run...
- 3. Using the **Browse** button, go to the **Temp** directory and choose:

c:\temp\centracksetup.exe then click OK

The Centrack setup program will now be executing.

- 4. Click on the **OK** button when requested to start the installation.
- 5. Select **Typical Installation** if you are installing on the C: drive, or select **Custom Installation** to install on the D: drive, then click on the **OK** button.
- 6. When asked, "What type of Oracle database will you connect to?" choose **Oracle via SQLnet** then click on the **OK** button.
- 7. If asked, choose to restart the computer.

Note: When running the AWS for the first time, a DOS window may appear minimized in the task bar. Close this window.

4. Upgrading Control Center

- 1. From the Windows Task Bar, select **Start**
- 2. Select **Run...**
- 3. Using the **Browse** button, go to the **Temp** directory and choose:

c:\temp\ccsetup.exe then click OK

The Control Center setup program will now be executing.

- 4. Click on the **OK** button when requested to start the installation.
- 5. Select **Typical Installation** if you are installing on the C: drive, or select **Custom Installation** to install on the D: drive, then click on the **OK** button.
- 6. When asked, "What type of Oracle database will you connect to?" choose **Oracle via SQLnet** then click on the **OK** button.
- 7. If asked, choose to restart the computer.

Note: When running the Control Center for the first time, a DOS window may appear minimized in the task bar. Close this window.

5. Windows XP and Windows 7- Installing Impromptu 7.5.0

This is for NEW Installs, and paid upgrades

<u>If the current application of Scheduler is running, close the application before beginning this installation.</u>

- 1. Log in as the **Administrator**
- 2. Disable Virus Scan Software for Better Performance.
- 3. Before you install Impromptu 7.5.0, ensure that the computer meets the minimum system requirements.
 - a. Operating System: Windows XP or Windows 7
 - b. Memory: 512 MB
 - c. Processor: Pentium III 300 MHz or faster
 - d. Disk Space: 225 MB (plus 150 MB free space for installation)
- 4. If this is an upgrade from Impromptu 7.1.339.0, remove all custom reports that are located in the \Program Files\Cognos\Cer3 directory or subdirectory of \Program Files\Cognos\Cer3
- 5. Close all programs that are currently running.
- 6. From the Windows Task Bar, select Start
- 7. Select Run...
- 8. Using the **Browse** button, go to the **Temp** directory and choose:

c:\temp\impromptusetup.exe then click OK

9. Impromptu 7.5.0 installation is complete

6. Upgrading Examiner (Rx, Centrack or SupplySource)

<u>If the current application of Scheduler is running, close the application before beginning this installation.</u>

- 1. **Log on** as Examiner
- 2. From the Windows Task Bar, select Start
- 3. Select Run...
- 4. Using the **Browse** button, go to the **Temp** directory and choose:

For AWS

c:\temp\examrxsetup.exe then click OK

For Centrack

c:\temp\examctsetup.exe then click OK

For Control Center (SupplySource)

c:\temp\examsspsetup.exe then click OK

- 5. Click on the **OK** button when requested to start the installation.
- 6. Select the appropriate operating system, click **OK**
- Click on the **OK** button if there are no custom reports in the Cer6 directory or subdirectories.
- 8. **Restart** the computer
- 9. **Log on** as Examiner
- 10. Scheduler should automatically start
- 11. To run Scheduler in the Taskbar Tray:

From Scheduler, Click Tools, then Options

Click on the Mode tab

Check box, Run in Taskbar Tray, click OK

12. To upgrade custom reports from 7.1.339.0 to 7.5.0: when they are opened for the first time, click on the option "upgrade this report" in the Report Upgrade dialog box. Save.

13. To set Impromptu to a single instance, use the following command at the run prompt:

"c:\program files\cognos\cer6\bin\impuser.exe" /si

14. If Scheduler started with no errors, enable your Virus Scan software

7. Delete .exe Files

- 1. In Windows Explorer, open the **c:\temp** directory
- 2. Delete these files:

awssetup.exe examrxsetup.exe impromptusetup.exe Or

centracksetup.exe
examctsetup.exe
impromptusetup.exe Or

ccsetup.exe
examsspsetup.exe
impromptusetup.exe

8. Delete Directory

Do not delete this directory until you have confirmed that Scheduler is running.

1. Delete this directory to free up disk space:

c:\Cognos BI

Upgrading the NWS

1. FTP the Setup Files from the Server

The server must be upgraded before beginning this upgrade and installation.

- 1. From the Windows Task Bar, select Start
- 2. Select **Run...**
- 3. On the command line, type **ftp medsvr** then press **Enter**
- 4. A DOS window will open and you will be prompted as follows. Type the responses as shown:

User (medsvr: (none)): oraadmin

Password required for oraadmin.

Password: **password** (where password = oraadmin password for your server)

5. You will see the following:

User oraadmin logged in.

ftp>

6. At the prompt, enter one of the following commands:

```
ftp> lcd c:\temp and press Enter
```

You will see the message: Local directory now c:\temp

At the prompt, enter the following command:

```
ftp> bin
```

You will see the message: "Type set to I".

7. At the prompt, enter the following commands:

ftp> get /db/diskettes/nws/nwssetup.exe

Exit FTP as follows:

ftp> quit

The DOS window will close automatically.

2. Upgrading the NWS

1. From the Windows Task Bar, select **Start**

- 2. Select **Run...**
- 3. Using the **Browse** button, go to the **Temp** directory and choose either:

c:\temp\nwssetup.exe then click OK

The NWS setup program will now be executing.

- 4. Click on the **OK** button when requested to start the installation.
- 5. Select **Typical Installation** if you are installing on the C: drive, or select **Custom Installation** to install on the D: drive, then click on the **OK** button.
- 6. When asked, "What type of Oracle database will you connect to?" choose **Oracle via SQLnet** then click on the **OK** button.
- 7. If asked, choose to restart the computer.

Note: When running the NWS for the first time, a DOS window may appear minimized in the task bar. Close this window.

3. Delete .exe Files

- 1. In Windows Explorer, open the **c:\temp** directory.
- 2. Delete these files:

nwssetup.exe

Upgrading the Catalog Default Year, Examiner-Rx, Examiner-CT, Examiner-SSP

4. FTP the catnxtyear Files from the Server

- 1. Log on as Examiner
- 2. From the Windows Task Bar, select **Start**
- 3. Select **Run...**
- 4. On the command line, type **ftp medsvr** then press **Enter**
- 5. A DOS window will open and you will be prompted as follows. Type the responses as shown:

User (medsvr: (none)): oraadmin

Password required for oraadmin.

Password: **password** (where password = orandmin password for your server)

6. You will see the following:

User oraadmin logged in

ftp>

7. At the prompt, enter one of the following commands:

ftp> lcd c:\temp and press Enter

You will see the message: Local directory now c:\temp

8. At the prompt, enter the following command:

ftp> bin

You will see the message: "Type set to I"

9. At the prompt, enter the following commands:

For Examiner-Rx (Only)

 $\label{eq:ftp} \textbf{get /db/diskettes/examrx/catnxtyear.exe} \ \mathrm{or}$

For Examiner-CT (if machine has Rx and Centrack)

ftp> get /db/diskettes/examct/catnxtyear.exe

For Examiner-SSP

ftp> get /db/diskettes/examssp/catnxtyearssp.exe

10. Exit FTP as follows:

ftp> quit

The DOS window will close automatically.

5. Upgrading Catalogs Prompt Dates for Examiner-Rx, Examiner-CT and Examiner-SSP

If the current application of Scheduler is running, close the application before beginning this installation. Impromptu must be closed also.

- 1. Windows XP or Wiindows 7 Log on as Examiner
- 2. From the Windows Task Bar, select **Start**
- 3. Select Run...
- 4. Using the **Browse** button, go to the **Temp** directory and choose:

For Examiner-Rx and Examiner-CT

c:\temp\catnxtyear.exe then click OK or

For Examiner-SSP

c:\temp\catnxtyearssp.exe then click OK

- 5. Click on the **OK** button when requested to start the installation
- 6. Start Scheduler (Start, Programs, MedSelect, Scheduler)

6. Delete .exe Files

- 1. In Windows Explorer, open the **c:\temp** directory.
- 2. Delete these files:

catnxtyear.exe Or

catnxtyearssp.exe